

UN-DINT-IT

COSMETIC AUTO REPAIRS

Un-Dint-It, Cosmetic Auto Repairs is SE Qld's leading choice by the smash repair industry, motor dealers, insurance companies and the public for paintless dent repairs and cosmetic vehicle enhancements.

Our ongoing commitment to utilizing the latest techniques, superior quality control measures and high customer care standards cements our reputation in the market place.

OUR CLIENTS INCLUDE:

- Motor Dealerships
- Panel Shops
- Insurance Companies
- Fleet Management Groups
- Prestige Car Enthusiasts
- General Public

TESTIMONIAL

Downtown Toyota



"Over the past five years Downtown Toyota has used Un-Dint-It on a regular basis, including following major hail events in 2013 and 2014. The professionalism and quality of workmanship displayed by Un-Dint-It is exceptional and the technicians are always helpful and honest in their dealings with us. I have no problem recommending Un-Dint-It to anyone who requires their services."

Andrew Clark | Dealer Principal of Downtown Toyota



OUR SERVICES

Paintless Dent Repairs

- Minor Dent Repairs
- Hail Damages

Cosmetic Auto Repairs

Un-Dint-It offers to its Retail customer a holistic approach by offering the additional below services:

- Bumpers & Wheels repairs
- Buff & Polish
- Touch Up
- Professional Detailing
- Seat Leather treatment
- Window Tinting

Unit 6/16 Dividend St, Mansfield, Brisbane, QLD 4122

Tel: 0418 877 200

www.undintit.com.au



PERFORMANCE CAPABILITY

Un-Dint-It Cosmetic Auto Repairs has been servicing Insurance companies, new and used car dealerships, panel beaters and private customers in the greater Brisbane area, Newcastle, Sydney, Melbourne, Europe and America for 15 years. Its long term success is testament to meeting the high standards the industry requires. Our core technicians have over 25 years of experience.



QUICK RESPONSE: With our depth and breadth of knowledge we are set up as a team to respond quickly and manage catastrophe events such as hail storms. Our experience travelling throughout Australia and overseas, means we have mastered our systems and their portability to manage such demands. After the 27 November 2014 hail storm in Brisbane, Un-Dint-It successfully repaired 490 new cars before delivery requirement, all before Christmas.



QUALITY: Un-Dint-It's enduring high standards and quality of work for all our customers further cements our reputation through the ongoing & growing demand in the prestige car market. All our customers are treated to the same quality of workmanship utilizing the most recent repair methods and vast knowledge in complex and every changing car market.



CUSTOMER CARE: Our motto is to do our best job; delivered by our team with courtesy and respect, every time. To maintain our high level of service our team are trained to meet our expectations and our customers are given the opportunity to provide feedback. We understand that each environment has its unique requirements and our team are quick to adapt whilst maintaining our service standards and safe environment at all times.



TESTIMONIAL

We have been using Un-Dint-It Cosmetic Auto Repairs for our painless dent repairs for more than five years now. We have always found their workmanship to be of extremely high standard and their service to be prompt and professional. We have always been made feel we are their most important client even during peak demand times on their services. In the hailstorm of November 2014, the Un-Dint-It team were able to keep our deliveries on time by repairing 500 cars in one month. Their commitment to our needs and additional resources at their disposal was crucial to our operation delivering to our clients on time. The work conducted was without fault. I would highly recommend Un-Dint-It Cosmetic Auto Repairs for dent repair services."

**Garry Walker | Operations Manager
AP Eagers Pre Delivery**

OUR DIFFERENCE

GUARANTEE: Un-Dint-it prides it self on high quality repairs and back that up with a policy of "we fix it to your satisfaction or its FREE".

YOUR SITE or OURS: Un-Dint-It has a fleet of Vehicles to service our customers onsite and also have a fully equipped workshop, with a customer waiting room.

TOOLS: Un-dint-it has purchased time saving equipment and the tools of trade are updated at least quarterly.

MEMBER OF MTAQ: Un-dint-it is a Member of MTAQ, Motor Body Repairer's Division which distributes latest information and technological advances and overseas industry standards.

INNOVATION: Un-dint-it conducts informal meetings and focus groups with other PDR companies discussing the latest techniques and tools of trade. Un-dint-it is continually researching on electronic media for the latest PDR tools of trade and technique advances.

SURVEY OUR CUSTOMERS: Un-dint-it conducts informal customer surveys and marketing to ensure past and current customers are happy with the quality of work performed.

REGULATION & ACCREDITATION

At Un-dint-it we are committed to creating a safe work environment and adapting to the requirements of each worksite. Our proactive approach to risk management minimizes and eliminates where possible, hazards and risks in the workplace. We hold the following certificates:

- Water safety Certificate
- Workcover insurance
- NSW Membership
- MTAQ membership



From our Director, Mark McClure

“Our vision is to provide the highest of quality workmanship, providing the best possible finish to each and every job. While providing top customer service, we understand that a new car needs to be delivered without that dint in it or that a panel shop need an undetectable repair to help them save time.”



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